



सत्यमेव जयते

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY RECRUITMENT BOARDS



NOTICE

ATTENTION FOR THE CANDIDATES OF CEN No. 01/2019:
Non-Technical Popular Categories (NTPC)

Refund of Exam Fees: - Update / Correction of Bank Account Details

- 1.0 As per Para No. 7.0 of CEN 01/2019, candidates who had appeared in the first stage **Computer Based Test (CBT-1)** held from 28.12.2020 to 31.07.2021 in 7 (seven) Phases, are entitled to get the refund of their examination fee (which was Rs. 250/- for SC/ST/ExSM/PwBD /Female/Minority/EBC/ Transgender candidates and Rs. 400/- for others), after deduction of banking / service charges as applicable.
- 2.0 The applications have been received almost 02 years back and in the intervening period changes might have occurred in the account details of the candidates. ***During scrutiny, it is observed that large number of payments were made from the same account number and Bank account details of many candidates are not available. Further, the IFSC codes of some banks might have been changed after recent mergers.*** Hence, it is necessary to confirm and take fresh details of bank account of candidates to remit the refund to correct beneficiaries.
- 3.0 Accordingly, an **Update Bank Account Link** will be provided on the official websites of RRBs which will be live from **11/08/2021, 10:00 hrs. to 31/08/2021, 23:59 hrs.** SMS and Email will also be sent to ***these candidates (who had attended the CBT-1)*** in their registered email id and mobile number to provide their correct Bank Account Details. One help menu will be provided to get any clarification or help in case of any trouble while submitting the bank details.
- 4.0 All Candidates who had appeared the CBT-1 are advised to provide their Bank Account details for getting the refund of exam fees. They are requested to ensure that the Bank Account Number, Name and IFSC Code entered are correct and check it carefully before submitting. It may be noted that modification of bank details after submission will not be possible.
- 5.0 **RRBs shall not be responsible for any failure of refund on account of incorrect details furnished by the candidates and will not entertain further correspondence/modification in this regard.**

NOTE:

- i. Last date for submission of bank details: **31st August, 2021 (23:59 hrs).**
- ii. Refund (after deduction of bank transaction /service charges) will be admissible subject to verification of the candidate particulars with RRB records.
- iii. Incorrect, incomplete and/or late claims will be summarily rejected.
- iv. No refund will be given if a candidate fails to submit the Bank account details as above.
- v. **ONLY ONE REFUND PER BANK ACCOUNT WILL BE ALLOWED.**
- vi. The link for filling up of Bank Account details along with **OTP** (for login) will also be shared through SMS and Email to the registered mobile numbers and E-mail IDs of the candidates concerned.

Date: 06/08/2021

Chairpersons
Railway Recruitment Boards